



It is the mission of The Cranley Surgical Associates to provide high-quality, cost-effective outcomes in the specialties of vascular surgery, general surgery and surgical oncology care, through a commitment to continuous educational growth, clinical improvement, teamwork and service excellence. The following financial policy supports the resources needed to achieve these goals.

CRANLEY SURGICAL ASSOCIATES FINANCIAL POLICY-effective 1/1/2008

Prompt payment is expected for services rendered

All co-pays and deductibles are due at the time of service

Failure to pay co-pays at the time of service will result in a \$25 fee for billing

Cash, checks, money orders, Visa, Master Card and Discover are accepted

Payment of any outstanding balance is expected upon receipt of our statement

Failure to pay balance due will result in collection agency placement

Accounts will have a 30% fee applied to any balance transferred to a collection agency

Service fees for filling out forms will apply-additional detail available

A \$45 fee will be charged for returned checks

Cranley Surgical Associates understands that medical expenses can be a financial hardship. Many patients have large co-pays and deductibles and may be part of a program called a Health Savings Account. The Business Office will offer a limited time payment plan on balances over \$500. Credit cards are always welcomed. Information regarding outside financing may be provided upon request. A member of the Cranley Business Office will help you at your appointment time if desired.

The Business Office team is available to assist patients with any questions about their bills and insurance benefits. You may contact the Business Office Manager at (513) 872-5766 x222 for more information.

I understand the above financial policy and agree to pay for the services rendered as described above.

Printed Name _____

Signature _____

Today's Date _____